



Internal & External Job Posting

POSITION: Full-time Community Based Victim Services Worker

The Community-Based Victim Services Worker is proficient in English and any other languages that VLMFSS currently serves. She will provide justice system related advocacy and support to women who are victims of violence particularly those who speak English as an Additional Language (EAL). She will assist immigrant and refugee women and their children with safety planning, risk assessment, court orientation and accompaniment, and crown interviews.

Qualifications:

- Knowledge of dynamics of gender based violence, and acculturation issues impacting immigrant, refugee and visible minority women and their children
- Experience in providing individual and group counselling support
- Experience in advocating on behalf of vulnerable populations
- Ability to be empathetic and sensitive to socio-economic and ethno-cultural values
- Relevant university degree (Social Work, Psychology), or Diploma/Certificate in Counselling/Social Services or relevant counselling or experience
- Effective cross-cultural communication, interpersonal and organizational skills
- Ability to communicate in speaking and writing in first language(s) that VLMFSS serves
- Proficiency in Arabic, Chinese, Korean, Spanish, Vietnamese preferred
- Knowledge of relevant resources
- Ability to work effectively with staff, clients, volunteers, practicum students and other professionals in the community
- Minimum of 1-year work experience with families from various ethno/cultural backgrounds
- Proficient in using office equipment and software applications

Knowledge, skills and experience in providing client centered services and support in navigating the justice system including:

Support Services:

- Assisting women to assess and plan for their family's safety needs
- Discussing services provided by the program and the organization
- Providing information on relevant internal and community service providers, resources and professionals
- Providing emotional and practical support based on identified client needs using peer support practices and psychoeducational support groups

- Exploring opportunities for women that offer education, peer support and social interaction, recreation and resources

Advocacy:

- Coordinating with and/or promoting the interests of women with other community service providers
- Enabling women's interactions with crown counsel and police
- Assisting with Victim Impact Statements, Crime Victim Assistance and Victim Safety Unit Applications
- Accompanying women to meetings and appointments as needed

Requirement:

- ✓ Satisfactory Criminal Record Check
- ✓ Valid BC Class 5 Driver's License
- ✓ Reliable vehicle (mileage for work-related activities reimbursed)
- ✓ First Aid Certificate

Hours: Mon-Fri 9:00 am – 5:00 pm (**35 hours/week**)

Pay Range: \$19.73 - \$22.98/hour depending on qualifications, experience & current position

Deadline for application: Position will be open until filled

Please reply in writing with a resume and cover letter to:

Maria Socorro Mangila-Nguyen, MSW, RSW: marias.n@vlmfss.ca or

Lakshmi, Executive Assistant: lakshmi@vlmfss.ca